

Capability Statement



Transforming Business Through Technology Excellence
Easy to do business with – P-Card Ready

COMPANY SNAPSHOT

Legal Business Name: CAGAIL LLC
UEI: HGGZDS1H4EM3
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CORE CAPABILITIES

- Government-Ready Solutions
- Dual-Platform Advantage
- Rapid Deployment
- Identity & Zero Trust Management
- Document Automation
- GovCloud & Hyperforce Readiness
- Data & Analytics
- Digital Citizen Engagement
- Training & Change Management
- Secure Integrations & APIs

PAST PERFORMANCE

Salesforce (Individual Experience):

- **Centers for Medicare & Medicaid Services (CMS – RECON & CDMS)** | January 2014 – January 2025 | Direct CMS Components Supported: OC, OPOLE, OHEI, MRG, OA, CMCS, CCSQ, CCIIO, OMO, Regional Offices, OHI
- **Federal Emergency Management Agency (FEMA – IPAWS)** | November 2019 – January 2025, May 2025 - August 2025 | IPAWS - uninterrupted access to public alerting capabilities.
- **Non-profit : American Chemical Society** | August 2019 - January 2025, March 2025 - Present | Proposal & Grant Management

SAP (CAGAIL LLC Corporate Experience):

- **W.L. Gore & Associates, Newark, DE**
S4 HANA Digital Transformation – Forecast-to-Plan
- **Solenis, Wilmington, DE**
SAP PP – Master Data & PP Global | August 2018 - October 2019

INDUSTRY CERTIFICATIONS



Your Trusted Salesforce Partner in Innovation.

registered partner



Where CRM meets ERP:
One partner, Salesforce + SAP expertise.



ABOUT US

At CAGAIL LLC, we deliver **mission-focused technology solutions** that enable Federal agencies to operate more efficiently, securely, and effectively. With deep expertise in **Salesforce and SAP**, we specialize in modernizing legacy systems, streamlining workflows, and maximizing the value of technology investments to support agency missions. We are known for being **easy to work with, agile, and results-driven**, partnering with clients to deliver measurable outcomes that enhance citizen services and strengthen agency operations.

NAICS CODES

541519	541618	611420	541611	
541511	561312	518210	541690	541513
541512	561320	519290	611430	

WHY CHOOSE US?

- Expertise & Experience
- Tailored Solutions
- Customer-Centric Approach
- Proven Track Record
- Dual-Platform Advantage
- Compliance First
- Faster, Measurable Results
- Innovation with Security
- Trusted Leadership

CORE SOLUTION AREAS

- Grants Management
- Regulatory Compliance
- Emergency Management
- Financial & Procurement Modernization
- AgentForce Applications (e.g., Nexa for instant event registration, Dociqo for secure document retrieval)
- Citizen Engagement Portals
- Salesforce-Focused Programs
- SAP-Focused Programs
- Integrated Salesforce + SAP Solutions

AGENCY BENEFITS

- Cut Costs by 40% with Integrated Salesforce + SAP
- Accelerate Service Delivery by 65% with Self-Service & Automation
- Boost Citizen Satisfaction by 85% with Mobile, SSO & Transparency
- Ensure Compliance & Resilience with FedRAMP, HIPAA & 99.9% Uptime

FEDERAL AGENCY PORTFOLIO

- **FEMA IPAWS – Integrated Public Alert and Warning System**
Enables local Alerting Authorities to send emergency alerts efficiently and securely.
- **CMS RECON – Relationships, Events, Contacts, and Outreach Network**
Manages CMS interactions with partners and outreach events, measuring effectiveness of messages delivered to beneficiaries.
- **CMS CDMS – Office of Hearings Case and Document Management System (OH CDMS)**
Streamlines case and document management for CMS hearings.
- **CFPB Mosaic – Consumer Resource Center**
Cloud-based system supporting the agency's consumer complaint program.
- **CFPB SES – Supervision and Examination System**
Internal repository facilitating supervisory activities and secure information exchange with external entities.
- **CDFI AIMS – Awards Management Information System (AMIS)**
Supports CDFI Fund operations for tracking and managing awards.
- **GSA RediForce – Real Property Disposition**
Manages federal real property disposition efficiently and transparently.
- **FDA CFSAN – Center for Food Safety and Applied Nutrition**
Supports the agency's food safety and nutrition programs by managing data, inspections, and regulatory compliance activities.